



## Warranty - Terms and Conditions

### Details of your Warranty

**General Conditions:** All new ŠKODA passenger cars purchased from an Authorised Retailer in the United Kingdom qualify for a 3 year vehicle warranty consisting of a 2 year/unlimited mileage warranty and a 3rd year warranty with a 60,000 mile limitation.

After the first two years of your warranty, your vehicle will be covered by a third year warranty if:

The vehicle has not exceeded 60,000 miles

The vehicle was imported by ŠKODA UK and supplied through the United Kingdom ŠKODA Authorised network

This warranty will terminate three years from the date of original registration or if the vehicle is over 2 years old from registration, at 60,000 miles, whichever is soonest.

Due to this mileage limit this warranty will only be valid for so long as the vehicle is not installed with any aftermarket device that can manipulate, edit, or change the vehicles displayed mileage figures (whether such device has in fact been used to manipulate, edit or change the vehicle's mileage figures). Should any such device be fitted with the vehicle the ŠKODA UK warranty will be invalidated and no warranty claim will be covered by the terms of this warranty.

Once the three-year warranty has expired, you can purchase a further approved warranty for additional years and higher mileages. Factory extended warranty is available only if ordered at point of vehicle purchase.

Please contact any member of the ŠKODA Authorised network for further information.

Items where the lifetime of the component is, or can be, influenced by driving style and external factors will only be considered under the terms of the warranty for a period of six months or 6,500 miles (whichever is soonest). Beyond that limit, the defects must be classified as wear and tear and will not be covered by the vehicle warranty unless a clear manufacturing defect is identified.

**Components subject to wear and tear include, but are not limited to:**

- Brake linings and disc pads
- Clutch release bearings
- Clutch pressure plates and centre plates
- Tyres
- Wiper blades (wiper rubbers have no warranty owing to their conditions of use)
- Seat and backrest covers
- Floor coverings
- Spark plugs
- Batteries for key fobs and alarms
- Light bulbs (Gas discharge and LED bulbs are covered for the full warranty period of the vehicle)
- Shock Absorbers
- Air, gas, pollen and fuel filters

Mechanical adjustments after six months or 6,500 miles (whichever is soonest) are also excluded from warranty cover such as:

- Adjustments to doors, flaps, boot lids, bonnets, sunroof
- Brake adjustment
- Clutch adjustment
- Headlight adjustment
- Steering geometry adjustments
- Wheel balancing

This list is not definitive and similar adjustable items are also excluded from the Warranty.

The warranty is not affected by any change in ownership of the vehicle.

Any defect must be reported to a member of the ŠKODA Authorised Repairer network as soon as it is discovered. This must of course be within the warranty period.

In the event of warranty repairs being necessary, any member of the ŠKODA Authorised Network will be able to carry out any rectification work under the terms of the warranty.

Any part which is replaced becomes the property of ŠKODA. Any replaced parts are covered for the unexpired period of the vehicle warranty.

You will complete any forms, give details and furnish any proof required in relation to a claim that ŠKODA or its Authorised network may require.

ŠKODA reserves the right to appoint its own or an independent consultant engineer to inspect the vehicle prior to repair or replacement of the part(s) covered.

No party, other than ŠKODA, may amend the terms and conditions of the warranty in any way.

### **Travelling Abroad**

Travelling abroad within the first 2 years of your warranty

In the event of warranty repairs being necessary when travelling abroad, any member of the ŠKODA Authorised Network in the country you are visiting will be able to carry out any rectification work under the terms of the warranty. They will require the vehicle information data details contained in the front of your vehicle's service schedule booklet to enable them to carry out the repairs. They will undertake the repairs free of charge.

Travelling abroad within the 3rd year of your warranty

Should your ŠKODA suffer a manufacturing defect covered by the warranty within its 3rd year and before 60000 miles while outside the United Kingdom, the repair must be carried out by a member of the ŠKODA Authorised Network in that country. The cost should be settled by you with the Repairer, and a claim made for reimbursement through your local member of the ŠKODA Authorised Network in the UK. In order for reimbursement to be possible the repair invoice must be returned to a UK Authorised Repairer within 14 calendar days of the invoice date.

### **Servicing**

Your vehicle should be serviced in accordance with the manufacturer's recommendations. Any damage to or defect in the vehicle caused by poor or insufficient servicing will not be remedied under the vehicle's warranty. Please ensure that you maintain sufficient records to enable our Authorised Network to confirm that the vehicle has been appropriately serviced. In any event, please ensure that the digital service schedule has been updated by the business carrying out the service work, or detailed invoices supplied with date, mileage, plus specified parts and fluids used.

## **Exclusions**

Types of damage not covered by warranty includes, but are not limited to:

Damage caused by your failure to take all reasonable steps to prevent mechanical damage from occurring, for example, taking appropriate action in the event of warning lights appearing.

Damage or defects caused by not having the vehicle serviced or repaired in accordance with the manufacturer's recommendations.

Damage or defects caused by improper use of the vehicle, neglect, or use of the vehicle for motor sports activities.

The vehicle is operated long term in a country for which it has not be specified

Accident damage.

Damage to paintwork or chrome caused by climatic, thermal, chemical or industrial pollution.

Windscreen or glass breakage after a period of 1 month/600 miles (whichever is soonest) from date of vehicle first registration.

Items which are excluded from warranty cover include but are not limited to:

Components or equipment which were not part of the vehicle at the point of original manufacture.

Fair wear and tear items, such as brake pads, brake discs, brake and clutch linings, wiper rubbers, spark plugs, bulbs and fuses, tyres, carpets and seat covers.

Fluids, oils and coolants (except as part of a valid repair).

Bodywork, unless the vehicle is subject to the ŠKODA anti-perforation warranty.

Components, equipment or software (Chip tuning) which are not part of the vehicle at the point of original manufacture (unapproved modifications)

Please also note that wheel balancing and wheel alignment will not be carried out under the terms of your warranty, as the frequency with which this needs to be done depends on driving technique and road conditions.

Routine maintenance and servicing is not covered by the warranty.

Incidental or consequential costs such as hotel charges, car hire, and loss of personal effects or income are not recoverable under the terms of the warranty.

## **Replacement parts warranty**

All ŠKODA Original replacement parts carry a parts warranty for a period of 2 years/unlimited mileage, from the date of purchase. Items with warranties in excess of 2 years will be advised to you at the time of purchase. The 2 year parts warranty does not apply to parts fitted under the terms of the vehicle warranty, which are warranted for the remaining period of the vehicle warranty.

## **Accessories warranty**

If you specify a ŠKODA Authorised Network approved, supplied and fitted accessory at the time of vehicle purchase, and it is included in the purchase price, this accessory is covered for the vehicle warranty, excluding any extended warranty period. If you purchase a ŠKODA Authorised Network approved supplied and/or fitted accessory, after delivery, then the accessory is covered for 2 years/unlimited mileage, from the date of purchase. If you specify an accessory that is not approved, the terms of warranty, if any, should be clarified with the manufacturer of that accessory.

## **Removal of non-standard equipment**

Equipment such as tow-bars or radios, not fitted as standard, that have to be removed to facilitate a Warranty repair cannot be included on the submission. Any costs involved in this removal and re-fitting must be charged to the customer.

## **Three-Year Paint warranty**

All ŠKODA passenger cars are provided with a warranty for a period of 3 years from the date of first registration against any manufacturing defects with the paintwork.

The only preconditions are:

The defect must be reported to a member of the ŠKODA Authorised Repairer network as soon as it is discovered. This must of course be within the warranty period.

The defect must not be due to external influences such as accident damage, climatic, thermal, chemical or industrial pollution, insufficient care or maintenance. This will be determined by the member of the ŠKODA Authorised Network at the time of inspection.

## **Body protection warranty**

All current ŠKODA vehicles are fully protected during manufacture against through corrosion for 12 years from the date of first registration.

The only preconditions are:

The defect must be reported to a member of the ŠKODA Authorised Repairer network as soon as it is discovered and within the warranty period. Damage to the body was not repaired in time and/or not according to the manufacturer's instructions will be excluded from the body protection warranty.

The perforation must not have been caused originally by damage, neglect, insufficient care or maintenance or by external corrosion (rusting).

A member of the ŠKODA Authorised Repairer network must be advised about any corrosion as soon as it is found.

All body repairs will be carried out promptly in accordance with the manufacturer's specification and procedures, using only approved parts and materials, so the original level of anti-corrosion protection is maintained.

The repaired areas will be warranted by the repairing Paint & Body Centre against poor workmanship for a minimum period of 36 months or the unexpired period of the Warranty appropriate to the Vehicle at the time of original registration (whichever is the longer).

## **ŠKODA Authorised Network workmanship warranty**

Members of the ŠKODA Authorised Repairer network give a warranty for their workmanship on all repairs and servicing. The warranty on repairs is 1 year/12,000 miles from the date of the work, whichever occurs first. Should any repairs be required in that period on work carried out by a member of the ŠKODA Authorised Repairer network, the original Repairer will carry out such repairs free of charge, provided:

Repairs are required as a direct result of faulty workmanship by that member of the ŠKODA Authorised Repairer network.

Repairs are not required due to normal wear and tear or other exclusions. Items replaced under the terms of this warranty become the property of the ŠKODA Authorised Network. A member of the ŠKODA Authorised Network may choose to pay for work under this warranty to be carried out by another member of the ŠKODA Authorised Network.

## **ŠKODA Extended Warranty**

Once the original warranty has expired, you can purchase an Extended Warranty. There is a wide range of cover available, depending upon the age, engine size and mileage of your car, so there's bound to be one that's right for you. Your ŠKODA Retailer will be happy to discuss the options with you or visit our Extended Warranty section for more detail.